## Extended Access Service – Information for Patients

- This practice is part of the extended access service which provides GP and Health care assistant appointments.
- Weekday Extended Access
   On every Tuesday Evening appointments
   (6.30pm 8.00pm)
- Weekend Extended Access

Weekend appointments are available with a GP from 10.00am - 5.00pm on Saturdays from the Holyhead Primary Healthcare Centre, 1 St James Rd, Handsworth, Birmingham, B21 OHL.

**Disclaimer:** Weekend appointments are based on the GP rotas, please enquire in reception for the availability of appointments.



December 1<sup>st</sup> 2024

#### Repeat prescriptions.

A GP must authorise every repeat prescription.

This takes 48hours/2 full working days.

Please Note, at busy times, it may take little longer.

Day Request	Day your
Received	[Prescription/ Medication] is
	ready to collect
	after 2.00 Pm
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday
Thursday	Monday
Friday	Tuesday

\*\*\*Please note, you can request a repeat prescription online, ask a member of our staff for the details. We do not accept repeat prescription over the phone. \*\*\*

Thank you for your understanding.

Pre-bookable Slots for upcoming week Every Friday Between

5:00PM & 6:00PM

#### KIRPAL MEDICAL PRACTICE

&

**DR BHALLA AND PARTNERS** 

#### **DECEMBER NEWSLETTER**

*Information for Patients* 

Updated: 01/12/2024 Review: 02/01/2025

https://kirpalmedicalpractice.co.uk/

https://www.drbhallaspractice.nhs.uk/

0121 203 5100 Bhalla

0121 203 5040 Kirpal

247-251 Soho Road Health Centre

Handsworth, Birmingham B21 9RY

#### **OPENING TIMES**

Monday: 8.00 - 6.30 Tuesday: 8.00 - 6.30

(Extended Access 06:30 Pm - 08:00 Pm)

 Wednesday:
 8.00 - 8.00

 Thursday:
 8.00 - 6.30

 Friday:
 8.00 - 6.30

 Saturday:
 Closed

(Extended Access 09:00 Am – 05:00 Pm at Holyhead Primary Healthcare Centre)

Sunday: Closed

**Disclaimer:** Appointment times are 9am till 11.30am for the morning and 3pm till 5.30pm for the afternoon.

#### **NHS APP**

The NHS App provides a simple and secure way to access a range of NHS services from your smartphone, tablet, or web browser. With the NHS App, you can order repeat prescriptions, book and manage GP appointments, view your GP health record, register organ donation decisions, and access trusted NHS information on a variety of conditions. To get started, download the NHS App via the Google Play or App Store, or log in through the NHS website. You'll need to prove your identity to unlock full access to its features. For those caring for someone else, the app also allows you to manage health services on their behalf (depending on your GP surgery or hospital). Find out more about the NHS App and its features:

# https://www.nhs.uk/nhs-app/



#### Remote access to your GP services

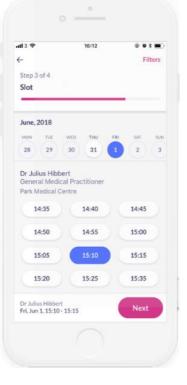
#### **GP** Appointments from home

Book our GP appointment at a time that suitable to visit face 2 face appointment.

#### **Order repeat prescriptions**

Request repeat prescriptions online, with delivery of your prescription to your preferred pharmacy

Patient Access gives you access to your GP, your prescriptions and pharmacy, as well as your health records. It also gives you lots of information on many health topics written by GPs. In these busy times, having this at your fingertips, 24 hours a day, is essential.



#### **DECEMBER 2024**

### $Merry\ Christmas$ and $Happy\ New$

**Year** from Kirpal Medical Practice and Dr. Bhalla & Partners.

As the festive season approaches, we want to take a moment to wish you and your loved ones a very Merry Christmas and a Happy New Year.

We are grateful for your continued trust and support throughout the year. Our team remains committed to providing you with the best care possible as we move into the new year.

Please remember to check our opening hours and plan for any prescriptions or appointments you may need.

#### **Christmas Opening Hours**

Monday 23/12/2024 – Open 8am -6:30pm Tuesday 24/12/2024 – Open 8am -6:30pm Wednesday 25/12/2024 (Christmas day) – Closed Thursday 26/12/2024 (Boxing Day) – Closed Friday 27/12/2024 – Open 8am -6:30pm Monday 30/12/2024 – Open 8am -6:30pm Tuesday 31/12/2024 – Open 8am -6:30pm Wednesday 01/01/2025 – Closed

In an emergency, go to A&E immediately or call 999.

FOR ANY FURTHER DETAILS OR QUESTIONS, PLEASE FEEL FREE TO SPEAK TO A RECEPTIONIST.